



## RETURN/EXCHANGE/REPAIR FORM

Please complete and enclose this form with your return, exchange, or repair. If you are in need of assistance, call us at 1.855.289.5343

For security reasons, do not email the completed form if it contains credit card information.

Name:		Invoice		Date	
Address :		Telephone :			
		Email :			

- Action required :
- Return
  - Repair
  - Exchange

If there is a price difference for the exchange item(s), a repair charge, or if you would like a refund, please provide details below. Note: Purchases originally paid for by credit card can only be refunded to the credit card used in the original purchase or by Gift Card. Purchases made by debit card can only be refunded by cheque or Gift Card. Purchases made by Gift Card will be refunded to a Gift Card.

Fill with your credit card informations

c credit card number:		Exp :	
Cardholder name :			

Reason for the return / exchange :

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Repairs may be completed in-house, or, if necessary, will be sent to a local repair shop (please allow up to a month for processing). A repair fee may be applied to non-warranty items.

What items would you like in exchange?

Qty	Product description	Product number	Size	Color 1st choice	Color 2th choice	Price

For items being sent within Canada, we highly recommend that you send the parcel back by prepaid and insured Canada Post. Packages must be returned at **L'Écharpe Porte-Bonheur inc**, 7-25 rue de Lauzon, Boucherville, Qc, Canada, J4B 1E7. T:1-855-289-5343 ou 514-905-6484, ventes@chimparoo.ca, www.chimparoo.ca. Parcels returned via Freight Collect or Courier will be refused.

US and international parcels, add "Canadian Goods Returning" to the address. For International exchange/repair orders, a standard freight fee will be applied.

